

Our Investigative Approach Helps You Protect Your Health Care Dollars

As you know, your health insurance premiums are based on health care experience. So, recouping and preventing payment of fraudulent claims means lower premiums and fees. For those of you who self-fund your health plan, that means money back in your pocket.

Knowledge and Experience Count...

...when it comes to fraud and abuse investigation. Our Special Investigations Unit (SIU) is an integrated team with a variety of backgrounds. The WPS SIU provides the right combination of knowledge and experience essential in detecting health care fraud and abuse.

- **Medical Knowledge:** Registered nurses with clinical and medical experience provide the knowledge and ability to spot unnecessary, inappropriate, or questionable medical services.
- **WPS Claims Knowledge:** Investigators who have extensive WPS claims processing experience can detect improper billings before, during, or after claims payment is made.
- **Law Enforcement Experience:** Former law enforcement professionals with experience at the local and state levels investigate cases from suspicion to detection to prosecution and recovery.



Your Money Matters

The WPS SIU is vigilant in detecting fraudulent claims before claims are paid. But it doesn't stop there. Our SIU team aggressively pursues overpayments and civil settlements. And it shows:

Year	*Pre-Payment	Recoveries	Settlements	Total Savings
2001	1,389,114.46	126,927.95	115,994.00	\$1,632,036.41
2002	1,344,170.47	231,592.80	0.00	\$1,575,763.27
2003	915,750.64	82,800.20	37,911.52	\$1,036,462.36
2004	748,025.51	219,678.21	33,709.54	\$1,001,431.26
2005	1,271,459.49	261,570.76	0.00	\$1,533,030.25

*Claims stopped prior to payment

Communication Is the Key

We realize communication is key to detecting possible fraud and abuse, so we make it easy and convenient for you and your plan members to contact us. Individuals contacting us can choose to remain anonymous.

- **WPS Web site:** At www.wpsic.com, you can learn what fraud and abuse is, how it affects you, how to spot it, and how to submit a complaint or referral to our SIU online. Click on "Employers" or "Members" and then go to "Fraud & Abuse" at the bottom of the page.
- **Toll-free SIU Hotline:** By calling 1-888-766-4681, you can talk with one of our SIU investigators to discuss possible fraud or abuse. If calling after normal business hours, simply leave a message and one of our investigators will get back to you the next business day.

The WPS Special Investigations Unit. We're here to help you protect your health care dollars!



www.wpsic.com

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