
Estimation of Out-of-Pocket Expenses (WI ACT 146):

At the written request of our members, WPS will provide a good faith estimate of the reimbursement that WPS will expect to pay and the member's responsibility (out-of-pocket costs) for a specified health care service that is being considered. Note: This process does not take the place of a preauthorization, prior approval or precertification.

Please be aware any pre-service estimate that is requested is a verification of benefits and not a guarantee of payment. Payment is based on the terms, conditions, and provisions of the policy/plan and is subject to the usual and customary or contracted rates that are in effect at the time the service is performed including, but not limited to: requirements for medical necessity, pre-authorizations, precertifications, exclusions for pre-existing illness and/or work related injuries, provider network affiliations, and pricing adjustments due to negotiated transplant coverage. Also, the estimate of out-of-pocket expense that will be prepared will be based on information submitted to us along with current claims and benefits we have processed at the time of our response to the inquiry, and will assume no modifications or complications occur in the treatment plan.