

January 27, 2004

Dear TRICARE Trading Partners:

We are pleased to inform you that TriWest Healthcare Alliance has recently been awarded a new TRICARE contract and will serve as Health Services and Support Contractor for the West Region. As TriWest's business partner, WPS will provide claims administration and systems support for the 2.6 million members of America's active duty military in this new 21-state region. *States included in the West Region are listed below.*

What does this mean for our TRICARE Trading Partners? In order to prepare for a smooth EDI transition from WPS' current processing regions (Regions 6 and 11) to the new West Region, we have provided the list below with transition dates for each state.

Transition Date	Current Region	New Region	States
06/01/2004	Region 11	West Region	Oregon, Washington, northern Idaho without Alaska
07/01/2004	Regions 9/10	West Region	Northern California, southern California, Hawaii, Alaska
10/01/2004	Regions 7/8	West Region	Montana, North Dakota, South Dakota, Wyoming, Utah, Colorado, Arizona, New Mexico, Nevada, Nebraska, Minnesota, Kansas, Iowa, Missouri, the southern portion of Idaho, the western tip of Texas
11/01/2004	Region 6	South Region	Arkansas, Louisiana, Oklahoma, southwest Texas

Current Regions 7/8, 9/10 and 11 will become the new West Region, and **WPS will begin receiving electronic claims on the transition dates listed.** Region 6 will become part of the new South Region, and **WPS will no longer process electronic claims for this region effective 11/01/2004.** There will be some exceptions to these dates:

- If the claim date of service is AFTER the transition date listed previously, the claim must be sent to the new claims processor.
- If the claim date of service is BEFORE the transition date but the claim is submitted less than 90 days AFTER the transition date, the claim must be sent to the current claims processor.

- If the claim date of service is BEFORE the transition date but the claim is submitted more than 90 days AFTER the transition date, the claim must be sent to the new claims processor.

We will begin testing April 1, 2004. Please watch for additional transition information on our web site at www.wpsic.com/edi/edi_home.shtml .

If you currently submit electronic claims to other payers but not WPS, we anticipate minor changes to your X12 837 version 4010a format including the receiver ID. Further information will be published on our web site.

We look forward to continuing our successful relationships with our TRICARE trading partners. If you have any questions or concerns regarding EDI transition to the new processing regions, please contact us at (608) 221-7115.

Sincerely,

WPS Electronic Data Services