



Pending		
Date issue reported	Description	Scheduled Fix
	no current payment issues	

Resolved		
Date issue reported	DESCRIPTION	Resolved
2/23/2005	Some 22X TOBs are receiving duplicate payments when the same claim is billed twice. If you identify a duplicate, please cancel the most recent payment.	8/29/2005
1/9/2007	Flu HCPC codes 90655 and 90656 were incorrectly utilizing deductible and/or coinsurance. This issue was fixed on 01/09/07. We will mass adjust the affected claims within the next 30 days.	March 2007
1/3/2006	Psychiatric claims with MSP payments less than the covered charges on the claim and the deductibles and coinsurance are greater than the primary payer amount may be overpaid.	5/25/2007
6/11/2007	Claims that processed with zero reimbursement and appear finalized on the FISS on-lines with a paid date of May 29, 2007 did not populate to the remittance advice. We previously communicated that these claims would appear on the ERA and placed into the mailbox on June 19, 2007. However, the ERAs did not populate to the mailbox as expected. The new date the ERAs will be placed in the mailbox is June 22, 2007. We apologize for any inconvenience this may have caused. Please contact the EDI department at 1-866-734-6656, if you have any questions regarding your ERA. Claims that processed with zero reimbursement and appear finalized on the FISS on-lines with a paid date of 05/29/07 did not populate to a remit. We are currently identifying the impacted claims and creating either the ERA or SPR as appropriate.	6/22/2007



Resolved		
Date issue reported	DESCRIPTION	Resolved
10/30/2006	Until further notice, please do not submit any adjustments on IRF claims with 2002 DOS because they will not reimburse. The Office of the Inspector General (OIG) performed an audit on certain IRF's and identified some claims requiring adjustments. The claims identified were for dates of service in 2002. Some of the adjustments that processed on or after 10/02/06 have an erroneous zero or negative reimbursement.	7/2/2007
4/1/2007	Diagnostic mammograms billed on a 12X TOB with DOS 04/01/07 and after are reimbursing incorrectly. They should pay fee schedule but are currently applying the provider's reimbursement rate to the fee amount. Once the fix is received, we will adjust the impacted claims.	6/4/2007
7/5/2006	RHC 71X TOBs containing the 900 rev code are not reimbursing.	7/2/2007
4/16/2007	Payment amounts for HCPC code P9603 and P9604 were schedule to increase effective 01/01/07. The HCPC files were updated on 04/16/07. We are currently in the process of adjusting claims with dates of service 01/01/07 and later processed on or before 04/16/07.	8/24/2007
7/23/2007	Some CAH claims (85x) are erroneously editing with reason code 37575 when submitted with revenue code 0963 and/or 0964 and an anesthesia HCPCS. In the interim, a temporary work-a-round is to RTP the claim to you so you may remove the line with revenue code 0963 and/or 0964 allowing your claim to process. Once the fix is installed, you can then submit an adjustment to add the line(s) previously removed.	12/3/2007
11/3/2006	An issue has been identified with some IRF subunits (XX-TXXX) that reimbursed erroneously. Impacted claims had discharges on or after 10/01/06 and processed between 10/02/2006 and 10/31/2006. Claims will be adjusted as soon as possible.	August 2007