

Physicians Quality Reporting Initiative (PQRI) Denials and Rejections Script

Wisconsin Physicians Service (WPS) Medicare has identified issues with PQRI claims denying with messages other than N365, "This procedure code is not payable. It is for reporting purposes only." The incorrect denial messages include incorrect place of service, type of service, or physician specialty.

WPS is working to correct these issues. The incorrect denial message **does not** affect the PQRI reporting process. The analysis process will collect data from the National Claims History file when providers submit claims with correct numerator and denominator information. This means claims having both the required services and/or diagnosis codes for the measure along with the appropriate Quality Codes will count toward successful reporting.

WPS Medicare has identified other claims rejecting as unprocessable. These include two distinct types of rejections. The first type is an incorrect claim submission for the entire claim. In this case, the provider can correct the errors and resubmit the entire claim again. These claims will go through the normal claims process and report to the National Claims History file for consideration in the PQRI analysis.

The other type of unprocessable rejection is when the WPS Medicare processing system splits the PQRI quality codes from the original claim. This situation occurs when providers use an incorrect modifier with the PQRI quality codes. The services provided continue to process. The quality codes deny as unprocessable. These quality codes will not be part of the analysis process. A provider cannot resubmit a claim only to add the PQRI quality codes. The only valid modifiers for the PQRI quality codes are 1P, 2P, 3P or 8P as the individual measure allows.

You can access more information concerning the use of modifiers with the PQRI quality codes on the Centers for Medicare & Medicaid Services (CMS) Website at:
<http://www.cms.hhs.gov/pqri>

To view Frequently Asked Questions (FAQ), scroll down to the "All PQRI FAQs" section and access questions 8255, 8420, 8575, and 8572.