

Provider Directory

You can access providers, hospitals, specialists, and more through our interactive, and easy-to-use online Provider Directory. It's updated regularly to offer you the most current listing of providers in your network. Simply follow these instructions to locate the provider(s) of your choice.

- Go to the WPS Web site at www.wpsic.com.
- Click the **Find a Doctor** link found on the home page.

You'll now be on the Find a Doctor main page.

- *If you are currently a member:*
Enter your Member Number (found on your ID card) in the **Current Members...** section, then click **Continue**. If you are already logged in as a member, your Member Number will automatically be added to this field using hidden characters.
- *If your effective date has not yet arrived:*
Your next step will depend on if you have a group or individual plan:
 - o If your coverage is through your employer, select your network (found on your ID card) in the **My Employer is Considering WPS...** section, then click **Continue**.
 - o If your coverage is through an individual plan, click the **Individual & HSA-Qualified Plan Doctors** link in the **Other Visitors...** section and select your network (found on your ID card) in the next page.

You will then be directed to the basic **Search** page. Here, you can search the WPS Provider Directory for a specific doctor, pull up a listing of multiple doctors, specialists, hospitals, clinics, etc., or find special information about your network. If Network Information is displayed at the bottom of the page, be sure to read through it.

The default is to **Search for a Doctor**. Or you may select the **Search for the Health Care Facility** option. Enter information under the search method you selected. To get the most useful results, please narrow your search by using more than one criteria.

- When searching for a doctor, you may enter the doctor's last name, the doctor's county and/or the doctor's specialty.
- When searching for a facility, you may enter the facility's name and/or its county.

The basic Search page provides fields for the most-used search criteria. You may also click the **Advanced Searching** link found at the top-right corner of the Search box to access more in-depth search options, such as city, state and zip code. Note that when entering a zip code, your results will be limited to that specific zip code.

After clicking the **Search** button, you'll be taken immediately to the Disclaimer page. Please read the disclaimer. Click **Continue to Search Results** to proceed to your chosen provider directory.

You've now come to the conclusion of your search by reaching the **Search Results** page. Here, you'll find a listing of all the providers that matched your search criteria. From here you can print a copy of your selected directory for your records, refine your search results or begin a new search.

If you have any questions, or don't have access to a computer, please call our Member Service department at 800-221-5313.